



Avalanche Holdings PTY Ltd
Reg.No. 2009/004577/07

Please make a note of our **Terms & Conditions**.

We try to ensure that we are fair – please chat to us should you have a problem with any one of them. We will try our best to accommodate you.

- The venue is hired for two (2) hours ONLY unless otherwise agreed. The party / hosting parent may arrive half an hour before the commencement of the party to ensure that the tables are set up to satisfaction. Should more time be required, please can you contact us to arrange this.
- Midweek parties – Monday to Thursday will be covered under the rate of R 2800 for up to 30 children for all weeks that do not form part of the school holidays (Private & Government) or public holidays. Normal rates will apply on these days. Any additional children will be charged at R 150 per child. If there are 10 children the 10 child rate will apply.
- There is a 30 minute set up and clear up time per party. Any overtime will be charged per child per time required on the slope and an additional R 250 per hour will be charged for the use of the tables.
- We require a R 1000 (non-refundable) deposit in order to secure your booking. This is to be paid within a week of booking the party. This amount will be deducted off of your final invoice which is due and payable on the date of the party / function.
- Any damage or theft of facilities or equipment at our premises will be for the account of the hosting parent. We reserve the right to remove children from the slope or the jungle gym if the children participate in unruly or unsafe behavior. This is for the protection of all parties.
- We will not be held responsible for any loss, harm or injury to any persons using our facilities and equipment. Children must be supervised by an adult at all times. By paying the booking fee – you acknowledge, understand and accept this. The hosting parent will be required to sign

an indemnity form and disclaimer before the commencement of the party.

- No external Party Planners are allowed to plan events at our premises without the consent of the owners.
- No external suppliers of equipment or entertainers may be brought onto the premises without prior consent from the owners of Avalanche.
- We are a licensed venue – in terms of our licensing, **NO beverages** may be brought onto the premises. This includes tea, coffee, cold drinks and alcohol but is not limited to these items. Should you require a beverage that we don't normally supply – we will source this for you and charge you a reasonable rate. All wines, champagnes and hard tack will have to be paid for in their entirety – we will not store or keep half bottles.
- Although we allow for food items such as the party cake and other food items to be brought into our premises – we do not allow other suppliers of any pizza to be brought into our venue. This includes but is not limited to Pizza Hut, Dominoes Pizza, Romans Pizza, Frenzi or any other brand not here mentioned.
- The numbers of the children for a party or function have to be confirmed on the Monday before the party. Should there be extra children that arrive for the party, we will do our best to accommodate them but they are not guaranteed a place on the slope. Should there be less children that arrive than was booked for, the numbers booked for and confirmed on the Monday prior to the party will be billed for. Should the hosting parent not be available in the week prior to the party, then the booked amount of children plus any extra will be billed for.
- We reserve the right to increase the beverage or food pricing with no notice – this is due to us receiving these goods from outside suppliers. We will do our best to ensure that this doesn't happen and where possible that you are notified.